

#### overnight pallet distribution

The May Forward in Freight Logistics.



#### introducing your local pallet-track network member



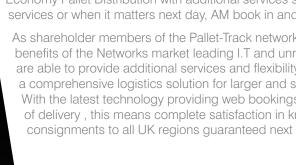
TLP was established in Newcastle-Under-Lyme in 1990 as a haulage provider who understands that your business relies on a delivery partner to supply freight that is not only consistently reliable but also competitively priced.

From our base in Newcastle-Under-Lyme we cover over 98% of the UK on a next day service, along with same day delivery services, Warehousing Solutions, European Groupage, Air Freight Services, Deep Sea Shipping and Import & Export. All services are tailor-made to the individual and are based around a number of key principles - to be fast, efficient, safe and cost effective.

We always put our customers first which explains our extremely loyal client base and high level of business retention.

TLP are proud shareholder members of the UK's fastest growing palletised freight Pallet-Track network, with over 80 members offering Next Day and Economy Pallet Distribution with additional services such as time specific services or when it matters next day, AM book in and tail-lift.

As shareholder members of the Pallet-Track network, we have utilised the benefits of the Networks market leading I.T and unrivalled service levels and are able to provide additional services and flexibility to our customers with a comprehensive logistics solution for larger and smaller consignments. With the latest technology providing web bookings, live tracking and proof of delivery, this means complete satisfaction in knowing that TLP can move consignments to all UK regions guaranteed next day.





# the pallet-track network



The Pallet-Track service portfolio is extensive and highly competitive, offering our customers a choice of service options. With greater demands being placed on independent road haulage operators to provide quality services at home and abroad for their customers, Pallet-Track can provide a flexible link to cater for every delivery requirement.

From our modern and impressive Titan Distribution Centre, Pallet-Track members are able to offer an unparalleled level of service. Through investment in people, information technology, and state-of-the-art materials handling, our network enjoys a fully structured service that is second to none in our industry.

Our operation is equipped to cater to our rapidly increasing volumes of palletised freight, all of which is electronically scanned and tracked.



## our pallet definitions and range of services











economy delivery



time specific



collection



delivery

pm deliverv

o oo



saturday delivery



tail-lift deliverv



worldwide delivery



### online & tracking



Part of our network success is the continual investment in cutting-edge technology, and both our online tracking system and proof-of-delivery solution keep us one step ahead of our competitors.

We can provide total transparency throughout the system, with full track and trace from collection through to delivery. The whole process provides our customers with complete confidence, knowing their shipment is being tracked and monitored every step of the way.

Our data capture system records delivery details and allows electronic signatures to be taken at the point of delivery.

The online portal gives users the ability to enter consignments directly into our depot system and access real-time delivery information.



- ✓ Allows local entry of consignment data
- √ View consignment information
- √ View Track & Trace

web-based customer portal

- ✓ View online proof-of-delivery
- View scanned customer paperwork



customer's pallets scanned from local depot

scanned in and out of pallet-track hub scanned into delivery depot electronic
data
capture
records
delivery
information
proof-ofdelivery

online POD





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